



INDIAN INSTITUTE OF MANAGEMENT SAMBALPUR Sambalpur University Campus,
Jyoti Vihar, Burla, Sambalpur, Odisha-768019 Email: procurement@iimsambalpur.ac.in Tel.
No.: +91-7064410817

Tender No: IIMSBP/2019-20/RP/17

24 Sept. 2019

IIM Sambalpur

**NOTICE INVITING TENDER FOR 300 MBPS LEASED LINE INTERNET
CONNECTION AT IIM SAMBALPUR CAMPUS FOR ONE YEAR
(E-PROCUREMENT MODE ONLY)**

Indian Institute of Management Sambalpur (IIM Sambalpur) invites online bids (e-tender) in two bids systems from Category "A" Internet Service Provider (ISP) for the following services:

Brief Details of Tender:

Type of Tender	Tender Description	EMD Amt.	Contract Period
Online Tender	Tender for 300 MBPS Leased Line Internet Connection at IIM Sambalpur	Rs. 40,000/-	One year

The Tender Document can be downloaded from institute website [http:// iimsambalpur.ac.in](http://iimsambalpur.ac.in) and Central Public Procurement Portal (CPP) portal <https://eprocure.gov.in/eprocure/app> to be submitted online only through the CPP up to the last date & time of submission of tender.

Critical Dates of Tender:

Sl. No	Particulars	Date	Time
1	Date and time of the publication/ Download of Tender	24/09/2019	11.30 am
2	Bid Submission Start Date & Time	25/09/2019	10.00 am
3	Pre-Bid Meeting Date & Time	03/10/2019	10.30 am
4	Bid Submission Close Date & Time	14/10/2019	4.00 pm
5	Online Opening of Bids	15/10/2019	10.00 am

1. ABOUT IIM SAMBALPUR

IIM Sambalpur is an institute of National Importance under MHRD as per IIM Act 2018 passed by the Parliament. The temporary campus of IIM Sambalpur is located at Jyoti Vihar, Burla, Sambalpur - 768019.

2. EARNEST MONEY DEPOSIT

The contractor shall deposit Bid Security (EMD) for an amount of **Rs. 40,000/-** (Rupees Forty Thousand Only) in the form of Demand Draft/ Banker's Cheque/ NEFT from Nationalized/ Scheduled Bank in favour of Indian Institute of Management Sambalpur should be submitted as per **Annexure-I**. The EMD should be valid for at least 90 days. The details are mentioned below:

BANK DETAILS:

Name: IIM Sambalpur

Bank Name: State Bank of India

Account Number: 36134431122

Bank Address: Sambalpur Burla Main Branch-768017

IFSC Code: SBIN0002034

Email: procurement@iimsambalpur.ac.in

The Bid Security will be forfeited in the following conditions: -

- a) If at any stage, any of the information/declaration given by the bidder is found false.
- b) If a bidder withdraws his bid during the period of bid validity specified in the terms and conditions of tender.
- c) In case of any lapse/default in honouring of the terms and conditions at any stage after submitting the tender.
- d) In case of final selection of bidder, if he fails to enter into the contract or fails to furnish Performance Security in accordance with the terms and conditions of the tender.

3. OID, ELIGIBILITY CRITERIA & TECHNICAL CRITERIA

3.1 OID (Other Important Documents)

OID viz. Firm Incorporation Certificate, PAN details, GST etc. details are to be provided.

3.2 Eligibility Criteria

- a) The Bidder should give Self declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the **Annexure-II**.
- b) The firm should be neither blacklisted by any Government Dept., nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per **Annexure-III**.
- c) The company should attach list of Purchase Order / Work Order where the similar type of work executed (Minimum 100 MBPS) during the last 7 years as detailed below:
 - (i) Three similar works of 40% of the estimated cost i.e. Rs. 8,00,000/- **OR**
 - (ii) Two similar works of 50% of the estimated cost i.e. Rs. 10,00,000/- **OR**
 - (iii) One similar work 80% of the estimated i.e. Rs. 16,00,000/-
- d) The **average** annual turnover of the tenderer for each of the last three financial years should not be less than 1 (One) Crores. Financial statements duly audited/certified by the Chartered Accountant (CA) for the past three years must be enclosed with the technical bid.

- e) The bidder must be a Company registered under Indian Company Act, 1956 or Government/ Government PSU.
- f) Audited Balance Sheets of preceding three years with Income and Expenditure statement and Profit and Loss Account & Audit report of last three years (2015-16, 2016-17, 2017-18) is to be submitted.
- g) The ISP should have a valid 'Category A' ISP license from Govt. of India (Attach copy of license) and a valid NLD license under Government of India **or** should have valid Unified License from Govt. of India.
- h) The bidder must have **own** capacity on leading Cable System in both Trans-Atlantic and trans- pacific routes & have PAN India operations on own backbone (network infrastructure).
- i) The tenderer must be established in at least 5 states of India for last 3 years and must have at least 1 years' experience in the similar work.
- j) The tenderer should have experience in providing similar facility (at least 250 mbps) to at least 3 customers across Govt. Educational Institute/University/ etc. These links should be in active mode in current financial year. (PO/ Order copy of the same to be submitted as a documentary proof)
- k) The connection has to be made available within 30 days(maximum)from the date of issue of contract.

3.3 TECHNICAL CRITERIA

Bidders should comply the specification of the tendered item in all respect, No deviations are acceptable. The detailed format is attached at **Annexure-VI**. The bidder is to complete the same in all respect and submit accordingly.

4. SCOPE OF WORK:

Supply, Installation, Commissioning & Maintenance of Full Duplex 300 MBPS Leased Line Internet Connection at IIM Sambalpur Campus, Sambalpur University, for one year. The technical specifications are as follows:

- i) The ISP will provide all the required Terminal Equipment, UPS and any other required accessories for the service.
- ii) Last mile Connectivity on optical fiber Cable.
- iii) ISP should have backup line and should provide 100% backup through alternate router (Self- healing fiber connectivity).
- iv) Throuhput:100%non-blocking [Symmetric] uncompressed.
Acceptable packet /DROP <= 1.00%
- v) Lease line output should be Ethernet, which will be terminated on cyber roam firewall.
- vi) The ISP should total charges that includes, equipment rental charges, installation charges, Registration charges, internet charges, other charges if any.
- vi) The ISP should provide a pool of 16 static public IP addresses for these services.
- vii) The ISP should provide service support of 24*7 basis.
- viii) The ISP should monitor and maintain the lease line connectivity round the clock, which include local circuit also.

- ix) The ISP should have state of art Network Management Center and Network Operation Center, which operate on a 24*7 basis should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. ISP should ensure that their support team is contactable 27*7 by IIM Sambalpur. ISP should provide single point of contact for service requirements such as ordering, implementation, operations and billing related matters.
- x) In case of downtime shall not more than 4 hrs., failing which penalty * will be imposed. (*Penalty in Rs. Charges of one hour*downtime (time in hours) *2)
- xii) ISP should provide the link to monitor the leased line link utilization and should also provide performance reports. Real time, Hourly, Daily, Weekly and Monthly bases.
- xiii) ISP should provide the link to monitor the leased line link utilization and should also provide performance reports. Real time, Hourly, Daily, Weekly and Monthly bases.
- xiv) The bidder must have single fully contact support center with 24*7 supports within 50 Kms of IIM Sambalpur.

5. FINANCIAL BID DETAILS

Financial bid i.e. BOQ given with tender to be uploaded after filling all relevant information. The priced BOQ should be uploaded strictly as per the format available with the tender failing which the offer is liable for rejection (renaming or changing format of BOQ sheet (file) will not be accepted by system). Kindly quote your offer on FOR IIM Sambalpur (inclusive of all taxes and charges).

Vendor should quote prices in BOQ only, offers indicating rates anywhere else shall be liable for rejection.

6. BID SUBMISSION

Technical & Financial Bids should be submitted in PDF/Xls. format.

- a) In case of Financial bids, a standard BOQ format has been provided in PDF/Xls format. Bidders are required to download the BoQ file and fill their financial offer on the same BOQ format. After filling the same, submit it online in PDF/Xls. format, without changing the financial template format. If the BoQ format file is found to be modified by the bidder, the bid will be rejected.
- b) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF formats. Bid documents may be scanned with 100 dpi with black and white option.
- c) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- d) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- e) Kindly add scanned PDF of all relevant documents in a single PDF file like, compliance sheet, OEM/Principle Certificate etc.

- f) Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- g) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- h) The technical and financial bids should be submitted online through portal <http://eprocure.gov.in/eprocure/app> in original. The financial bid should include the cost of main equipment/item and its accessories. If there is any separate cost for installation etc. that should be quoted separately.
- i) Each bidder should be marked with the following reference on the top bids submitted online: **“IIMSBP/2019-20/RP/17, dated 9th Sep. 2019”**.

The rates should be quoted in figures (typed or printed) and cutting should be avoided. The final amount should be in figures as well as in words. If there are cuttings, they should be duly initialled, failing which the bids are liable to be rejected.

MODE OF SUBMISSION OF TENDER

The Agency/Contractor has to submit online bids through e-procurement portal <http://eprocure.gov.in/eprocure/app>, viz. Technical bid (Cover 1) & Financial bid (Cover 2).

a) Technical Bid (COVER-1)

Bidders should comply with the specification of the tendered item in all respect, No deviations are acceptable. The detailed format is attached at **Annexure-V**. The bidder is to complete the same along with supporting documents and submit accordingly.

b) Financial Bid (COVER-2)

Financial bid given with tender is to be uploaded after filling all relevant information. The price should be uploaded strictly as **Annexure-VI** available with the tender failing which the offer is liable for rejection. Kindly quote your offer on for IIM Sambalpur (inclusive of all taxes and charges).

7. BID VALIDITY PERIOD

The bid will remain valid for 90 days from the date of opening as prescribed by IIM Sambalpur. A bid valid for a shorter period shall be rejected, being non-responsive.

8. BID OPENING

- a) Technical Bids will be opened on 15-10-2019.
- b) Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.
- c) Bids should be summarily rejected, if tender is submitted other than through online or original EMD are not submitted within stipulated date / time.

9. BID EVALUATION

IIM Sambalpur evaluates the Commercial Bid of said Bidders who qualify the eligibility criteria and comply to technical qualification. The eligible bidder who will quote the lowest will be awarded the contract. In case of Tie up then who has the highest average turnover in last 3 financial years (2016-17, 2017-18, 2018-19) will be awarded the contract.

10. PAYMENT TERMS

- a) No advance payment will be made in any case.
- b) Service Provider shall raise invoices on Quarterly basis on completion of one quarter (3 months period). Payment will be made within 30 days on receipt of bills. No advance payment will be made.
- c) TDS and any other Government levies applicable on bills as per Government instructions/ notifications issued from time to time shall be applicable and deducted from Contractor's bills.

11. WARRANTY OF QUALITY AND QUANTITY

- a) The Vendor will be responsible for the comprehensive maintenance during the warranty period of one year after the acceptance of installation & testing of hardware for which IIM Sambalpur will not make any extra payment.
- b) The vendor will do preventive maintenance once a quarter for upkeep of the Systems running. The schedule will have to be adhered to strictly by him.
- c) "The services shall be provided 24 hours & 7 days in a week. Expected uptime service availability should be 99.9% and downtime shall not be more than 4 hours, failing which penalty* will be imposed. (*Penalty — Charges of one hours X downtime time in hours X 2)."
- d) The insurance of the equipment utilized in this service will be borne by the service provider.

12. LIQUIDATED DAMAGES

In case of delay in supply, installation and commissioning by the stipulated date, IIM Sambalpur reserves the right of imposing penalty @ 0.5 % per week on the overall value of the supply order subject to maximum 10 % of the total cost of supply order.

13. PERFORMANCE SECURITY DETAILS

- a) The successful tenderer will have to deposit the performance security in the form of /D.D./FDR/Bank Guarantee @ 10% of the total value of order within 10 days from the date of issue of the award letter. No interest will be paid by IIM Sambalpur on the deposit.
- b) Performance Security will be refunded to the supplier, after it duly performs and completes the contract/warranty period in all respect.
- c) Performance Security will be forfeited if the firm fails to perform/abide by any of the terms or conditions of the contract.

- d) In case, the firm fails to provide the required services within specified delivery period, the same services will be obtained from open market and the difference of cost, if any, will be recovered from Performance Security or from pending bill(s) of the defaulting firm or from both in case the recoverable amount exceeds the amount of Performance Security.

14. CONTRACT PERIOD

- a) The contract will be initially for a period of one year. Based on satisfactory performance, the contract may be extended maximum up to another two years on mutually agreed terms and conditions.
- b) IIM Sambalpur can terminate the contract with one-month notice in case the services are not found satisfactory. In such a case, IIM Sambalpur will pay on actual work basis for the duration for which the services were used during the period in question.

15. DELIVERY SCHEDULE

The successful bidder should provide the connection within 30 days at IIM Sambalpur (Address: IIM Sambalpur, IIM Campus, Jyoti Vihar, Burla, Sambalpur, Odisha-768019) from the receipt of the purchase order.

16. TERMS AND CONDITIONS

16.1 Termination for Insolvency

The IIM Sambalpur may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.

The courts of Sambalpur alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Sambalpur Court shall have jurisdiction in the matter

16.2 Force Majeure

- a) Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

18.3. Arbitration

In the event of any dispute or difference arising under this supply, the Director, IIM Sambalpur or his nominee is the arbitrator and the decision of the arbitration will be binding on both parties.

Other Conditions

- a) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- b) IIM Sambalpur reserves the right to accept or reject any or all the tenders in part or in full, without assigning any reason thereof.
- c) IIM Sambalpur reserves the right to relax / amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.
- d) Conditional tenders shall not be considered.
- e) Tenderers are also advised to visit the IIM Sambalpur campus site, inspect and understand the work before submitting the bid.
- f) IIM Sambalpur reserves the right to modify/change/delete/add any further terms and conditions prior to issue of purchase order.
- g) IIM Sambalpur may issue corrigendum to tender documents before due date of Submission of bid. The tenderer is required to read the tender documents in conjunction with the corrigendum, if any, issued by IIM Sambalpur. The tenderer is not supposed to incorporate the amendment in the body of the tender document.

Annexure -I

To
Administrative Office
Indian Institute of Management Sambalpur,
IIM Campus, Jyoti Vihar, Burla, Sambalpur,
Odisha-768019

Sub: - EMD Details.

Ref - Tender No. IIMSBP/2019-20/RP/17 dated: 24/09/2019

(Notice Inviting Tender for 300 MBPS Leased Line Internet Connection at IIM Sambalpur Campus for one year)

Dear Sir,

The following DD in favor of IIM Sambalpur are enclosed herewith towards EMD

Detail of DD	Amount	DD No. & Date	Bank Name
EMD	Rs. 40,000/-		

Thanking you

Yours faithfully,
(Authorized Signatory with Seal)

Annexure-II

To
Administrative Office
Indian Institute of Management Sambalpur,
IIM Campus, Jyoti Vihar, Burla, Sambalpur,
Odisha-768019

Sub: - Self Declaration Certificate

Ref: - Tender No. IIMSBP/2019-20/RP/17

dated: 24/09/2019

(Notice Inviting Tender for 300 MBPS Leased Line Internet Connection at IIM Sambalpur Campus for one year)

Dear Sir,

With reference to the above, I am/ We are offering our competitive bids for Notice Inviting Tender for 300 MBPS Leased Line Internet Connection at IIM Sambalpur Campus for one year, I / We hereby reconfirm and declare that I / We have carefully read, understood & complying the above referred tender document including instructions, terms & conditions, specifications, schedule of quantities and all the contents stated therein.

I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date and are FOR IIM Sambalpur, and free delivery, unloading at IIM Sambalpur.

Date:

Authorized Signatory

Name:

Place:

Designation:

Contact No.:

Annexure -III

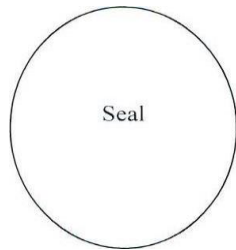
CERTIFICATE

(to be provided on letter head of the firm)

I hereby certify that the above firm neither blacklisted by any Central/State Government/Public Undertaking/institute nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:



Authorized Signatory Name:

Place:

Designation:

Contact No.

Annexure-IV

Technical Bid

Sl. No	Description	Information
1	Name and address of Tendering Manpower Service Provider	
2	Date of Incorporation of Company (Attach ROC Registration certificate, Partnership Deed or any other relevant legal document)	
3	Details of Earnest Money Deposit	DD/NEFT No. _____ Date - _____
4	Name of the Director/ Partner	
5	Full Address of Registered Office: Contact No: FAX No: E-Mail Address:	
6	Full Address of Operating Branch/Office in Odisha: Contact No: FAX No: E-Mail Address:	
7	<u>Bank Details</u> Account Holder Name- Bank Name- Account No- IFSC Code- Branch Address-	
8	GST No. (Attached attested copy)	
9	The Bidder should give self-declaration certificate for acceptance of all terms and conditions of tender documents.	
10	The firm should be neither blacklisted by any government department nor there should be any criminal case registered/pending against the firm or its owner/partners anywhere in India. A duly completed	

	certificate to this effect is to be submitted.	
11	The average annual turnover of the tenderer for each of the last three financial years should not be less than 1 (One) Crores. Financial statements duly audited/certified by the Chartered Accountant (CA) for the past three years must be enclosed with the technical bid.	
12	Audited Balance Sheets of preceding three years with Income and Expenditure statement and Profit and Loss Account & Audit report of last three years (2015-16, 2016-17, 2017-18) is to be submitted.	
13	The bidder must be a Company registered under Indian Company Act, 1956 or Government/ Government PSU.	
14	The ISP should have a valid 'Category A' ISP license from Govt. of India (Attach copy of license) and a valid NLD license under Government of India or should have valid Unified License from Govt. of India.	
15	The tenderer must be established in at least 5 states of India for last 3 years and must have at least 1 years' experience in the similar work.	
16	The tenderer should have experience in providing similar facility (at least 250 mbps) to at least 3 customers across Govt. Educational Institute/University/ etc. These links should be in active mode in current financial year. (PO/ Order copy of the same to be submitted as a documentary proof)	
17	The firm should attach list of Work Orders/ documentary evidence where the similar type of work has been executed during previous 7 years from the date of publication of tender as detailed below: i) Three similar works of 40% of the estimated cost OR ii) Two similar works of 50% of the estimated cost OR ii) One similar work of 80% of the estimated cost	

Date:

Authorized Signatory Name.



Designation:

Annexure -V

Average annual Turnover Details:

Evaluation Criteria			Remark
Bidder's Average annual Turnover for last three financial years	Financial Year	Turnover in Rs.	Supporting Documents are to be attached along with the Annexure-V
	2018-19		
	2017-18		
	2016-17		

Date:

Place:

Authorized Signatory Name:

Contact No.

Designation:



:

Annexure-VI

Financial Bid

REF NO: IIMSBP/2019-20/RP/17

Date- 24/09/2019

Name of work: Tender for 300 Mbps Leased Line Connection at IIM Sambalpur Campus for One Year.

Name of the Bidder:

Sl. No	Item Description	Unit Lump Sum	Fees in Rs. (In Figure)	Fees in Rs. (In Words)
	Supply, Installation, Commissioning & Maintenance of full duplex 300 Mbps Leased Line Internet Connection at IIM Sambalpur Campus for One Year.			

Note: Above fees is excluding GST and GST shall be paid to the agency as per actuals.

Authorized Signatory of the Bidder:

Designation:

Name:

Contact No:

